Norwegian Code of conduct for information security in the health and care sector

eHealthweek Amsterdam 8.6.16
Aasta M. Hetland, Norwegian Directorate of eHealth
Background

- Extensive health and care sector
- Organizationally fragmented
- Sensitive personal data
- Electronic exchange of information
- Complicated legislation

2006 – Version 1.0
Managed and developed

- Developed and managed by a steering committee with representatives from the health and care services sector
- Secretariat at the Directorate for e-Health together with resources from Norwegian Health Network
- Workshops with representatives from the sector and with people outside the sector who have relevant input
- Sector-wide participation in other activities
The Code of conduct

*Binding – affiliation agreement with Norwegian Health Network*

- Guidelines
- Factsheets (best practice routines)

*Not binding*

The Code and some of the guidelines are translated to English.
Examples - guidelines and factsheets

- Guideline for remote access between supplier and organization *
- Guideline for privacy and information security in medical devices
- Fact sheet 6b: Security audits - Code compliance checklist *
- Guideline and template for general practitioners and physicians in private practice.
- Guidelines for social media
- Factsheet 42: Use of SMS for patient contact *

* available in English
Why has the Code been a success?

- Binding by contract
- The timing was right
- Non-bureaucratic – “bottom up”
- The stakeholders are involved
- Up-to-date on relevant topics
- Practical advices
- Sector specific guidance
- An arena for information security and privacy questions
- In partnership with the legislative authorities
- Financed by the government
- Low budget – high value
- Simplifies, and makes complicated regulation more accessible
Focus 2016

- Cloud computing
  - Guideline on joint EHR
  - Guideline on Welfare technology
  - Concept for security awareness program
  - Education – colleges and universities
Other activities

Annual conference
Trondheim
11. – 12.oktober

Newsletter
• 4 times per year
• Subscribe at www.normen.no

Q&A email
sikkerhetsnormen@ehelse.no

Training and talks
• Training
• Conferences
• Lectures and talks

www.normen.no
• The documents
• News
• Training
• Etc.

Twitter
@Normen_no
Going forward

- Telemedicine
- EU data protection reform - GDPR
- Training, monitoring and use
- Modernize design and form
- Establish Nordic and European contacts
Thank you!

sikkerhetsnormen@ehelse.no
#normen / @Normen_no
www.normen.no
www.ehelse.no